

Welcome to the WESCT March 2021 newsletter.

As locals, the WESCT Trustees are proud to own The Lines Company (TLC) on behalf of you, its customers—helping to ensure benefits like discounts on your bills and jobs for local people can continue for the greater good of our community.

News

March 2021



TLC seeking a new director

Simon Fleisher, one of the directors on TLC's Board, has resigned as he has moved to Australia for work reasons.

Simon's contribution to TLC was brief, but we wish him very well for the future. The WESCT Trustees have advertised for director applicants and are in the process of conducting interviews. We hope to have some news within the next six weeks.



Excellent TLC performance

It's been great to see the excellent performance TLC has achieved over the past year.

This performance is reflected in the discount which TLC's 9,000 beneficiary customers received in December. A further discount will follow this in May.

TLC's metering subsidiary, FCL Metering Ltd (FCLM), is a fast-growing business division that is making a strong contribution to TLC's overall financial

performance. FCLM owns and operates electricity meters installed in a number of homes and businesses throughout the country. This income from outside our district helps boost the amount of money TLC can return to you, WESCT customers, as discounts.

TLC's customer satisfaction survey results have been very positive. The business has also maintained an excellent health and safety record, which is ultimately a great outcome for its staff and their families.

Best wishes

We hope everyone has had an enjoyable summer season — autumn is definitely in the air!

Wishing you all a happy Easter, from your WESCT Trustees.