#### info@wesct.org.nz



Nau mai! Welcome to the WESCT November 2022 newsletter. The WESCT Trustees are proud to own The Lines Company (TLC) on behalf of you, the customers, ensuring benefits such as bill savings and jobs for our local community.

### Chair's comment

### Good turnout at WESCT Annual Meeting

On behalf of all the trustees I would like to thank the community for the good customer turnout for the Annual Meeting in Te Kūiti last month.

We delivered the annual financial statements for the year; a small net operating surplus (before depreciation and tax) of \$50,548. Those interested can view the Annual Report on our website.

We discussed two key future themes – 'change' and 'challenge'. The change in relation to public perception, climate change, new Government regulations, coupled with the challenge of ensuring the Trust ownership model is still seen as the most sensible and logical structure moving forward.

I know from discussions had over the evening people enjoyed hearing from TLC's Chief Executive Mike Fox. It was a good update on progress and the work plan for this important service.

Thanks to TLC's Staff and Board. Whether you were out working on the network or providing customer-facing help, working in operations, finance, regulatory, IT or one of the other numerous roles that contribute to keeping our communities connected, we appreciate what you do.

Tēnei te mihi ki a koutou katoa.



Example of vegetation too close to power lines

# Tree safety & lines a focus for TLC

TLC continue to work closely with customers to improve tree safety around power lines as vegetation too close to power lines can be a real danger to the public.

Trees can also cause unwanted interruptions to power supply, especially during high winds and storms.

For the period 1 April through to 19 September 2022, there were a total of 62 vegetation related outages. The average duration customers were without power for each outage was approximately three and a half hours.

To reduce damage and disruption caused by trees, TLC prune and fell trees that obstruct lines and infrastructure.

If you have a tree related inquiry, or see a tree needing attention, call 0800 367 546.

## Find out about WESCT & your Trustees on Facebook

Follow us to keep up-to-date with our latest news and read about your Trustees on our Facebook page.

#### facebook.com/WaitomoEnergyServicesCustomerTrust